

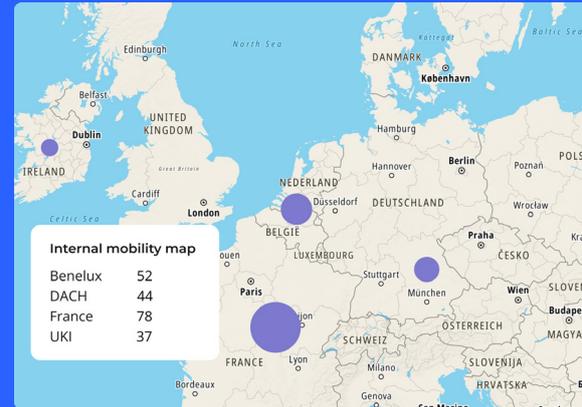
Advanced Analytics

Take control over your HR Data.

A powerful data warehouse, hosted on your own environment and built on Azure Snowflake technology, designed to analyze HR activity managed in Neocase, user behavior, and HR team performance.

Fully compatible with leading data visualization tools, it delivers customizable reports and meaningful KPIs, giving HR teams the autonomy to take action and continuously improve.

Designed to fit any operational model, it goes far beyond standard reporting and can seamlessly feed your People Analytics or enterprise data lake.



Key Features



Usage insights by employee profile

- Number of requests created by employees
- Number of processes initiated
- Searches performed on the HR platform
- Conversations with virtual HR agents
- Live sessions with HR managers (LiveAgent)
- Satisfaction rate



Performance indicators by section

- Tier 0 (self-service) resolution rate
- Request volume handled per manager or team
- Time spent by HR teams by request type and by process step
- SLA and OLA compliance across process steps



Custom reports & integration with your data visualization tools

- Direct data access
- Native integration with leading BI tools (Microsoft Excel, Power BI, Tableau, Qlik, etc.)
- Custom reports based on company-specific KPIs
- Secure data extraction
- Report publishing directly in the Neocase Analytics module

Key Benefits

- 1 Greater autonomy** for HR analytics teams in creation and managing reports
- 2 Clear visibility** into HR service performance
- 3 Continuous improvement** of operational efficiency and employee experience through actionable insights
- 4 Ease of use** with your existing BI tools
- 5 Rich, high-quality data**

Technical specifications

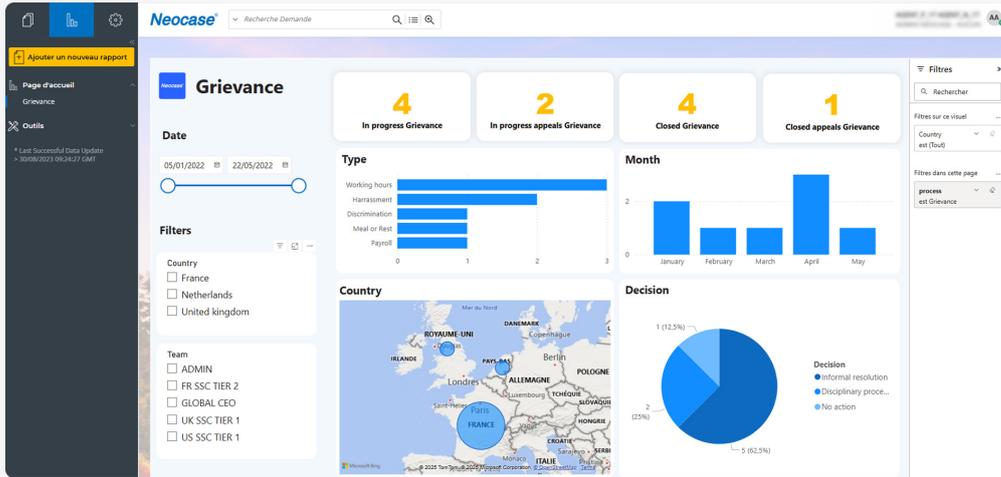
- Cloud-native architecture on Azure and Snowflake
- Secure architecture
- Near real-time data refresh



ISO 27001

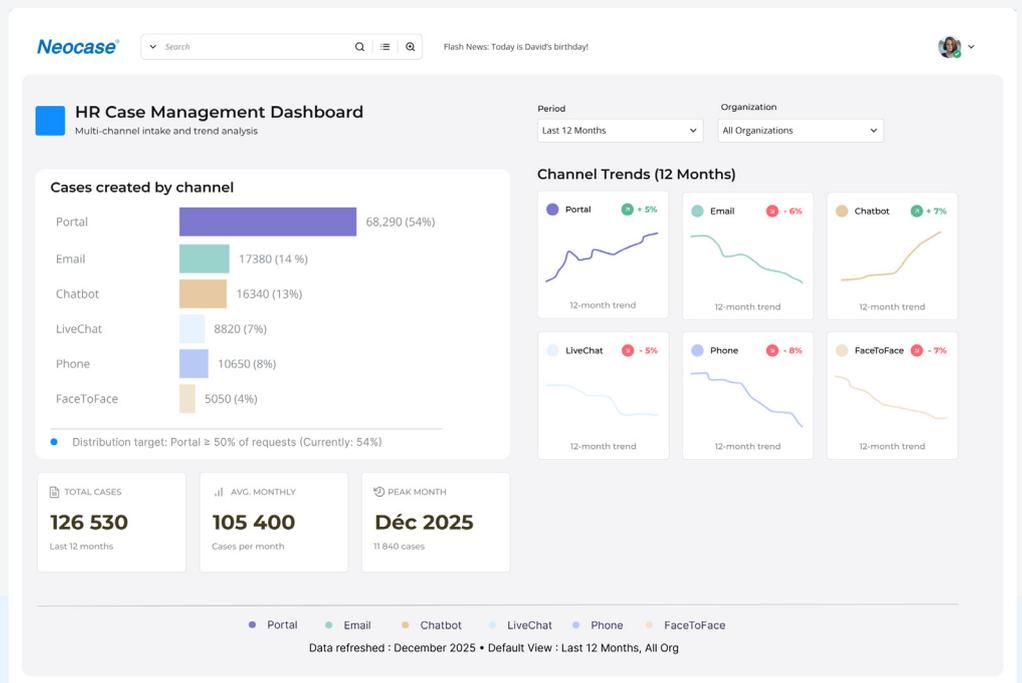


RGPD Compliant



Employee journey dashboards in Power BI

HR Case Management Dashboard : Visualization Example



Use cases

- 1 Tracking HR portal adoption rate across the workforce
- 2 HR team workload and performance analytics
- 3 Identification of friction points across employee journeys
- 4 Data-driven HR strategy management
- 5 HR reporting for the company's management and internal or external stakeholders



About us

Neocase offers a unique and intelligent collaborative HR platform designed to support mid-sized and large enterprises in their digital transformation.

Secure and streamline the management of your documents, requests, processes, and key employee lifecycle moments with best-in-class automation practices, the power of artificial intelligence, and our strong integration capabilities.

Our comprehensive and modular solution includes collaborative case management, simple and flexible process digitalization,

and GDPR-compliant document management. Preconfigured and customizable workflows such as the employee journey (including onboarding) enable a fast and easy implementation of the solution.

With Neocase, HR teams can deliver operational excellence that enhances the employee experience and satisfaction while reducing costs and minimizing the risk of errors. With 15 years of experience, Neocase now manages the HR departments of more than 150 of the world's leading companies, serving more than 6 million employees worldwide.