## Build your HR strategy and drive decisions with data

Monitor the activity of your teams with indicators through reports and multi-dimensional dashboards. Monitor and analyse the performance of your HR team, processes and tools, and identify opportunities for improvement.

## Key Features



Standard indicators: Tier 0 resolution rate,
SLAs, process times, and more


## Benefits

(1) Daily management of your activities and your HR team
2. Continuous improvement based on the analysis of your HR data

3 Optimized reporting for management teams
4. Concrete decisions based on data analysis
(5) Access to your raw data in real time via the Analytics API to feed your datalakes

Standard dashboard for monitoring cases

1. Filters
2. Key figures
3. Monitoring of the latest cases by date, by team, by channel and by processing

## About us

Neocase offers Neocase HR, an innovative HR Service cloud solution delivery solution for SMEs and large groups, whether or not they have a shared services centre or not.

Neocase HR allows Human Resources to digitize their service offer with a collaborative case management, a simple and flexible (no code) digitization of processes and a management of documentation respecting the GDPR. Pre-delivered and customizable processes such as the employee
journey (including onboarding) allow for a quick and easy implementation of the solution. With Neocase, HR can deliver operational excellence that improves employee experience and satisfaction while reducing costs and risk of error.

With 15 years of experience, Neocase now manages the HR departments of more than 150 of the world's leading companies, serving more than 6 million employees worldwide.

