#### Inspired by **patients**. Driven by **science**.

#### **Key Figures**

**Industry** Pharmaceutical

**+40** Countries

**+10,000** Employees

## **Key Benefits**

#### **15 HR processes** in 5 months VS 9 months estimated

**100%** Agile project delivery

#### **1 Enterprise Portal** for Employees and HR

### **Customer Requirements**

- Within Human Resources at UCB, the employees are treated as clients and the Company strives to create an outstanding employee experience, especially through the applications made available to them
- Strategic efficiency gain within HR operations
- Improve experience and enthusiasm around automated processes and more self-service features
- Find a solution with both global and local consistence

#### Therefore, they needed a solution to support their entire HR digital transformation.



#### Joy Aguado-Gil, Global Talent Processes & Technology Advisor

*"Overall, Neocase is our foundation to support digital transformation within the Talent Operations teams."* 

**Results** 

 Today, Neocase is the one-stop-shop solution used by all employees for HR matters

Neocase®

- Automated self-service processes: documents such as employment letters, visa letters, etc. can be generated and downloaded in one single click
- Automated HR administrative tasks, enabling agents to focus on the 'moments that matter'
- **First Agile HR Project** ever at UCB, based on UCB's agile methodology
- Neocase is now seamlessly integrated with SuccessFactors

## Neocase®

# **Benefits**



At UCB, the HR representatives are continuously working on simplifying the complexities of collaboration by giving a simpler and clearer HR user experience.

And one of the reasons they've been able to deliver such a great achievement it is due to Neocase.

#### **Key benefits**

- Brand new HR Portal deployed WW
- Full digitization of HR processes (BPA)
- Augmented "employee experience"

#### Next to come

 Full document digitization with Neocase EDM

#### JA Joy Aguado-Gil My profile **HRANSWERS** Q Search ly Requests My Requests o o Do's To Do's Requests I'm Copied On lequests I'm Copied On **Resolved Requests** lesolved requests llosed Library Life Events Pay & Benefits Library C Time & Leave Ē Q ----Start a live Chat? Help Us Improve Logout

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