



Inspired by **patients**.  
Driven by **science**.

## Key Figures

### Industry

Pharmaceutical

**+40**

Countries

**+10,000**

Employees

## Key Benefits

### 15 HR processes

in 5 months VS 9 months estimated

**100%**

Agile project delivery

### 1 Enterprise Portal

for Employees and HR

## Customer Requirements

- Within Human Resources at UCB, the employees are treated as clients and the Company strives to create an outstanding employee experience, especially through the applications made available to them
- Strategic efficiency gain within HR operations
- Improve experience and enthusiasm around automated processes and more self-service features
- Find a solution with both global and local consistence

**Therefore, they needed a solution to support their entire HR digital transformation.**



Joy Aguado-Gil, Global Talent Processes & Technology Advisor

*"Overall, Neocase is our foundation to support digital transformation within the Talent Operations teams."*

## Results

- Today, Neocase is **the one-stop-shop solution** used by all employees for HR matters
- **Automated self-service processes:** documents such as employment letters, visa letters, etc. can be generated and downloaded in one single click
- **Automated HR administrative tasks,** enabling agents to focus on the 'moments that matter'
- **First Agile HR Project** ever at UCB, based on UCB's agile methodology
- Neocase is now **seamlessly integrated with SuccessFactors**

# Benefits



At UCB, the HR representatives are continuously working on simplifying the complexities of collaboration by giving a simpler and clearer HR user experience.

And one of the reasons they've been able to deliver such a great achievement it is due to Neocase.

## Key benefits

- Brand new HR Portal deployed WW
- Full digitization of HR processes (BPA)
- Augmented "employee experience"

## Next to come

- Full document digitization with Neocase EDM

