

Key Figures

10 000

Employees

56

Nationalities

10

Territories with local HRD and HR

Scope

1

Shared Service Center

ADP integration

Daily employee feedback from ADP AM

Neocase's Functionalities

Employee Relation Management (Ticketing) Employee Document Management (Electronic signature and electronic vault)

Requirements

Cerba HealthCare, a significant presence in medical diagnostics for over 50 years, implemented Neocase to **facilitate communication between its internal clients** (local HR teams and employees) **and the Payroll SSC** initially, followed by integration with other central HR departments. The solution is designed to:

- Manage employment contracts, amendments, and necessary documents for a new employee's file and their entire career with the Group.
- Implement electronic signatures for specific documents.
- Provide a storage space that complies with relevant regulations.

Results

Time savings in employment contract signing.

Increased efficiency through Neocase integrated with DocuSign, allowing contracts to be sent at any time for successive signatures by relevant parties.

Automatic creation of a digital file for each new employment contract signed in **RGPD compliance**. HR managers can file all employee documents manually or automatically if generated from Neocase.

Ticketing tools facilitate communication between territories and the Payroll SSC, handling over 15,000 tickets in less than 6 months.



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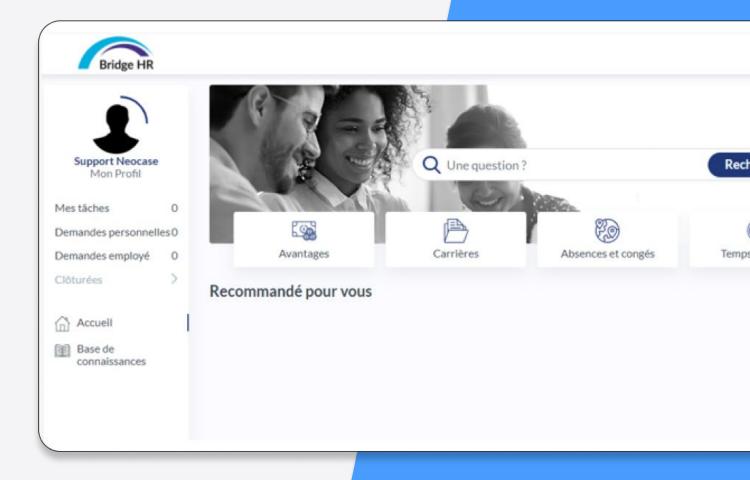
"Neocase is the cornerstone of our transactions and access to HR information. It is an essential tool that will greatly contribute to the modernization of our HR processes."

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Solution



- Neocase serves as the exclusive portal for exchanging employee information (General Administration and Payroll) between French territories and the Payroll SSC, ensuring the timely and quality delivery of 10,000 monthly payrolls.
- Integrated with ADP, Neocase receives updates with administrative management information, supplying the necessary data for opening employee requests and ensuring effective distribution to the relevant departments.
- The Electronic Employee Documentation Management solution has been implemented to centralize, secure, and guarantee regulatory compliance for HR documents related to employees.



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